# **METTLER TOLEDO**

# **IND560**

Terminal
User's Guide

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### WARNING!

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NOT ALL VERSIONS OF THE IND560 ARE DESIGNED FOR USE IN HAZARDOUS (EXPLOSIVE) AREAS. REFER TO THE DATA PLATE OF THE IND560 TO DETERMINE IF A SPECIFIC TERMINAL IS APPROVED FOR USE IN AN AREA CLASSIFIED AS HAZARDOUS BECAUSE OF COMBUSTIBLE OR **EXPLOSIVE ATMOSPHERES.** 





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## **CAUTION**

OBSERVE PRECAUTIONS FOR HANDLING ELECTROSTATIC SENSITIVE DEVICES.

# **IND560**

# **Terminal**

# Service**XXL**

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Congratulations on choosing the quality and precision of METTLER TOLEDO. Proper use according to this User's Guide and regular calibration and maintenance by our factory-trained service team ensures dependable and accurate operation, protecting your investment. Contact us about a ServiceXXL agreement tailored to your needs and budget.

We invite you to register your product at <a href="www.mt.com/productregistration">www.mt.com/productregistration</a> so we can contact you about enhancements, updates and important notifications concerning your product.



# **Contents**

Chapter 1.0 Introduction	1-1
Safe Disposal Requirement	1-2
Operating Overview	1-2
Basic Weighing Concepts	1-2
Display and Keyboard	1-3
Installation and Programming	1-4
Chapter 2.0 Operation	2-1
Overview	2-1
Security	2-1
Display Operation	2-3
Softkeys and Icons	2-3
Understanding the Navigational Interface	2-6
Home Screen	2-10
Basic Functionality	2-11
Tare	2-12
Unit Switching	2-16
Expand By 10	2-16
Print	2-17
MinWeigh	
Information Recall	
Target Comparison	
Comparators	
ID Mode	
SmartTrac <sup>™</sup>	
Time and Date	
Reports	
Alibi Memory Direct Access	
Chapter 3.0 Service and Maintenance	
Service	
Cleaning and Maintenance	
Upgrading Firmware	
Troubleshooting	
ΔC Power Test	3-2

#### Chapter 1.0

# Introduction

#### This chapter covers

- Operating Overview
- Installation and Programming

The IND560 represents the latest in METTLER TOLEDO technology and is the most versatile weighing terminal available today. Choose from conventional strain gauge or high-precision electromagnetic force restoration weighing technologies. Specify direct PLC or PC communication interfaces or digital I/O control. Combine these selections with the option of panel or desk/wall/column-mounting, and the IND560 is the perfect match for nearly any weighing application in many industries, including:

- Basic Weighing
- Blending and Batching
- General Process Weighing
- Formulation

Filling

Over/Under Checkweighing

Enhance measurement or control applications with an ultra-fast A/D conversion rate of 366 Hz, patented TraxDSP™ digital filtering technology, and an I/O bus update rate of 50 Hz. The IND560 delivers precision measurement data from milligrams to tons in a single cost effective package that easily integrates into existing systems.

The versatile IND560 excels in controlling filling and dosing applications delivering best-in-class performance for fast, precise, accurate results in manual, semi-automatic, or fully automatic operations.

The IND560 promotes more cost-effective solutions too. Control up to 18 digital outputs through the IND560 without the use of a PLC. Target outputs are also latched, eliminating the need for external logic devices.

For more advanced filling, the Fill-560 Application Software adds additional sequences and component inputs. Without complex and costly programming, quickly configure standard filling sequences or create custom filling and blending applications for up to four components that cue operators for action and reduce errors.

Whether communicating weight data to a process PLC or providing an easier way to do terminal configuration via the InSite™ PC Tool, the IND560 offers multiple connectivity options to improve applications.

Direct PLC connectivity is available using 4-20mA Analog Output, Allen-Bradley RIO®, PROFIBUS L2 DP®, or DeviceNet™ protocols. Interfaces are also available for serial data via RS-232/422/485 and Ethernet TCP/IP networking.

# **Safe Disposal Requirement**

In conformance with the European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE) this device may not be disposed of in domestic waste. This also applies to countries outside the EU, per their specific requirements.



Please dispose of this product in accordance with local regulations at the collecting point specified for electrical and electronic equipment.

If you have any questions, please contact the responsible authority or the distributor from which you purchased this device.

Should this device be passed on to other parties (for private or professional use), the content of this regulation must also be related.

Thank you for your contribution to environmental protection.

# **Operating Overview**

To successfully use the IND560 terminal's various functions, one must understand

- Basic weighing concepts
- The terminal's display and keyboard setup
- Available features and functions (Chapter 2.0 of this manual)

# **Basic Weighing Concepts**

The IND560 terminal provides tremendous flexibility for a great number of applications, which utilize several basic weighing concepts.

When the scale is empty, the weight display should be showing zero. During normal operation, the zero reference point may need to be recaptured. The ZERO pushbutton on the keypad is used to capture a new zero reference point. A center of zero symbol  $(\rightarrow)$  shows on the left of the weight display when the scale is at the center of zero.

The terminal provides a method to enter the container weight of a product (such as a box) so that only the weight of the product inside the container is shown on the display. The weight of the container is the "tare" weight and the result of a weighment that uses a tare value is a "net" weight. If no tare has been taken, the display will show the "gross" weight of the product. There is a legend on the display to indicate if the weight shown is a gross weight or a net weight.

A tare is taken with the TARE pushbutton on the keypad. After a tare is taken, the terminal will be in the net mode. It will return to the gross weight mode when the tare value is cleared manually or automatically.

The IND560 can be programmed to provide a horizontal bar graph representation of the weight on the scale. This special display is referred to as the SmartTrac™

display. This display will track the absolute value of the weight on the scale and provides an easy-to-read graphic representation of the weight.

When motion is present on the scale, a motion symbol (~) displays on the left side of the weight display. Certain features such as tare, zero, and print are disabled when motion is detected.

The weighing range of a scale is programmable in either the terminal (analog bases) or in the base (high-precision IDNet bases). When the weight on the scale is below or above this weighing range, the weight display will show dashes, and functions related to the weight (such as printing) are disabled.

In certain applications, the performance and accuracy of the scale must be certified by a regulatory agency. The IND560 provides selections in the setup mode that enable it to meet the requirements of these various agencies worldwide. Be aware that depending upon the requirements of a specific agency, some restrictions may be placed on the performance of the terminal.

# **Display and Keyboard**

The IND560 terminal has a Vacuum Fluorescent Display (VFD),  $128 \times 64$  dot matrix graphic type display. An example of the IND560 front panel is shown in Figure 1-1.

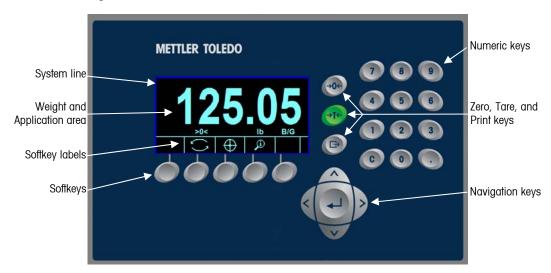


Figure 1-1: The IND560 Display and Keyboard Layout

The upper part of the display shows a system line where system messages and asynchronous errors appear. The application area includes the weight display, legends, data entry, and other information including the SmartTrac graphic. Softkey labels (icons) display across the bottom. Display positions for up to five softkey icons are provided.

To the right of the softkey icon area is a reserved space for a MORE UP (\*) or a MORE DOWN (\*) indicator. If present, these indicate additional softkey selections are available by pressing either the UP or DOWN navigation keys. A total of 15 softkeys are programmable for the home position depending upon the weighing options and terminal functions enabled. These are presented in three sets of five

softkeys. The softkey setup and key mapping capabilities of the terminal determine the positioning of the softkeys and locations where they display.

Three dedicated scale function keys are located to the right of the display. These permit the user to zero or tare the scale and to initiate a print.

The terminal's 12-key numeric keypad is used to enter data and commands. The numeric keys are located at upper-right on the front panel.

Five navigation keys are located below the three scale function keys. These keys enable the operator to navigate through setup options in the menu tree and within setup and application screens.

# **Installation and Programming**

The IND560 Installation Manual provides detailed information about installation. This manual is included in printed format and on a CD-ROM with the initial delivery of the terminal.

The IND560 Technical Manual, provided on the CD-ROM, contains advanced information for IND560 setup and programming.

#### Chapter 2.0

# Operation

This chapter covers

- Security
- Display Operation
- **General Navigation**
- Home Screen
- **Basic Functionality**
- Alibi Memory Direct Access
- **Table Searches**

# **Overview**

The IND560 Terminal is a simple to use, yet sophisticated terminal with flexibility of configuration to meet a variety of operating requirements. The setup menu system provides the power of configuration in a user-friendly operational environment.

While reading this manual and operating the terminal, keep in mind that various functions may or may not be available and that the screens shown in this manual may vary from terminal-to-terminal based on the setup configuration.

This User Guide provides instructions for performing typical weighing operations and generating reports using the IND560 terminal. Detailed information about terminal configuration and setup is provided in the IND560 Technical Manual.

# **Security**

The IND560 supports the use of username/password for setup security at four levels. Refer to the IND560 Technical Manual, Appendix B, Default Settings to determine security levels assigned to specific parameters in setup.

Administrator An Administrator has unlimited access to all areas of the operating and setup system. There can be multiple Administrator accounts. There is a Primary Administrator account, which can be changed but never deleted. The terminal is pre-configured at the factory with the Primary Administrator account with no password. The unit as configured at the factory requires no login or password entry to enter the setup mode. All functions of the terminal are available to all users until a password for the Primary Administrator account is set up.

> When the Metrology switch is turned "on" (refer to the next section of this chapter) and an approval is selected in setup, all users with Administrator rights are reduced to the Maintenance level. This is done to protect metrologically significant parameters that cannot be changed when the terminal is approved. Refer to the IND560 Technical Manual, Appendix B. Default Settings for the security level of all setup parameters.

Once a password is set up, be sure to remember it. If the password is changed or forgotten, the setup menu will not be accessible. Be sure to protect the password from access by unauthorized personnel. The password provides access to the entire setup menu, unless the metrology switch is placed in the approved position.

MaintenanceAccess can be limited by configuring this security level as desired.SupervisorAccess can be limited by configuring this security level as desired.OperatorOne default operator account is provided. Sites with validation requirements might create many operator accounts, each with a

requirements might create many operator accounts, each w

username and password entry requirement.

If a password has been programmed for the Primary Administrator username in Setup, a security challenge is presented when entering Setup and a username and password must be entered. The user can enter a password at any security level supported by the User configuration in the User setup.

The terminal is pre-configured at the factory to include an "anonymous" user account with a null (blank) password. The default anonymous user record can be edited or deleted. The user can increase to a higher level of security clearance by requesting a setup function and then meeting the associated security challenge.

If a login fails, the display exits the login page and returns to the home position.

### **Metrology Switch**

If the metrology switch (SW1-1) is placed in the approved position (On) and an approval is selected in setup, access to the Scale branch of setup and other metrologically significant areas is not permitted. Access to the metrology switch may be sealed in conformity with local regulations in "legal-for-trade" applications. Figure 2-1 shows the location of the metrology switch.

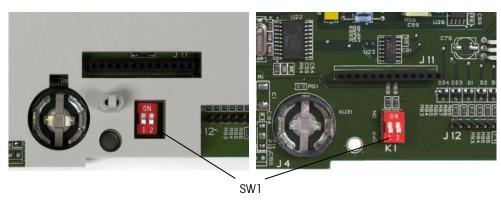


Figure 2-1: Metrology Switch

Refer Appendix A of the IND560 Technical Manual, Installation, PCB Switch Settings for further information about SW1-1 and SW1-2 switch settings.

# **Display Operation**

Key names and commands are identified in this manual by upper- and lower-case letters. Key names, such as ENTER, are in all upper-case letters, and commands, such as "select," are in lower-case (unless they begin a sentence, in which case the first initial is upper-case). For example:

- "Select an option..." means use the UP or DOWN navigation keys to highlight a menu item, then press ENTER.

# Softkeys and Icons

Softkeys and application displays use graphic icons for identification. Table 2-1 shows graphic icons and their functions, categorized by where they are used.

Table 2-1: Graphic Images and Functions

Home Screen				
Graphic Image	Function	Graphic Image	Function	
Alibi	Alibi Memory	∄→	Run Calibration Test	
123	Transaction Counter	$\Leftrightarrow$	Setup Menu	
Esc	Escape (exit without storing)	Smart -Trac	SmartTrac (turns SmartTrac display off and on)	
ID	ID (initiates a programmed transactional sequence)	<del>()</del>	Target (view or edit active record values for the target comparison)	
<b>J</b> i	Information Recall	x10	Times 10 Display (expands the displayed weight by 10)	
Min- Weigh	MinWeigh	9	Time & Date	
^	More Soffkey Selections	(5	Unit Switching	
	Reports (recall and print reports for Alibi Memory, Tare Table, or Target Table)	→ ←	Comparators (view comparators and edit Limit values)	

Table Access			
Graphic Image	Function	Graphic Image	Function
<b>\$</b>	Tare Memory (access the tare table)	<b>*</b>	Target Memory (access the target table)
<u></u>	View Table (access a table to view or retrieve a record)	<b>₽</b>	Search (begin the search of a table for a record or group of records)

	Recall Screens				
Graphic Image	Function	Graphic Image	Function		
C	Clear All	i	System Information Recall		
C◊	Clear Subtotal	$\widehat{\Sigma}$	Total Recall		
М	Metrology Recall	<u></u>	Weight Recall		
	Print				

Table Editing			
Graphic Image	Function	Graphic Image	Function
С	Clear All	K	Exit (return to previous screen)
1	Delete		Insert
1	Edit	ok,	Validate Entry/Transaction (OK)
Esc	Escape (exit without storing)	→T÷	Tare (captures live scale weight into the tare record—Tare Table edit only)

Special Control				
Graphic Image	Function	Graphic Image	Function	
C*	Clear Total	$\Diamond$	Start	
$\otimes$	Pause	$\bigcirc$	Stop	

Special Control				
Graphic Image	Function	Graphic Image	Function	
000	Reset Counter		Target Control	
(	Skip (skips failed Calibration Test step and continues with the test)	i	Test Weight Information	

Setup Groups				
Graphic Image	Function	Graphic Image	Function	
Cal FREE	CalFREE™ Calibration	<b>=</b>	Print	
→  <sup>▼</sup>  ←	Capture Span	Ð	Reset	
→()←	Capture Zero	Srvc Mode	Service Mode (access the IDNet service mode)	
	Сору		Step Calibration	
Κ.	Exit (return to previous screen)	<b>\( \psi \)</b>	Start	
0	No	ok,	Validate Entry/Transaction; Yes	

# **Understanding the Navigational Interface**

Navigate in the applications and configure the IND560 using

- Navigation keys
- Alpha keys
- Softkeys
- Numeric keys
- Scale function keys

The locations of these keys and the display screen area are shown in Figure 2-2.

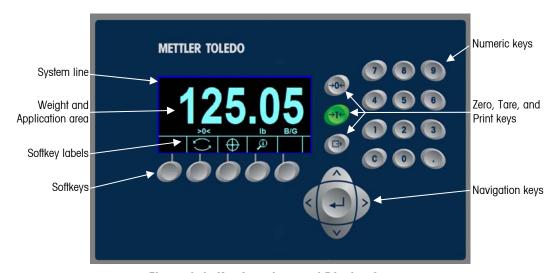


Figure 2-2: Key Locations and Display Screen

## **Navigation Keys**

Navigation keys (see Figure 2-2) enable navigation within the setup menu tree, setup screens, and application screens. Navigation keys include:

• UP and DOWN navigation keys—move the focus up or down to different setup options within the menu tree (focus is indicated by highlighted text), to different fields within a setup page, and to switch to another page of available softkeys. The UP and DOWN navigation keys are also used to move to a next or previous page when a scroll bar indicates that two or three pages are used for configuration fields associated with a specific parameter. The example in Figure 2-3 shows a configuration parameter that requires three pages to display all of its configuration fields. The scroll bars indicate which page of the three is displayed.

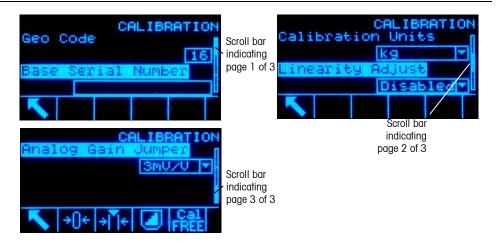


Figure 2-3: Example of Scroll Bars, Indicating Three Pages of Configuration Fields

Press the DOWN navigation key to move from page 1 to 2 or from page 2 to 3. Press the UP navigation key to move from page 3 to 2 or page 2 to 1.

- LEFT and RIGHT navigation keys
  - Expand (RIGHT navigation key) the setup options in the menu tree
  - Collapse (LEFT navigation key) the setup options in the menu tree
  - Move the cursor position to a specific character in text areas
  - Enable left and right scrolling to view all information available on a screen
- ENTER key
  - Opens the setup page for viewing and editing setup parameters
  - Moves the focus from a field label to a setup value for that field
  - Accepts new values entered in a field and moves the focus to the next field label

### Softkeys

There is a softkey setup page that is used to

- Change softkey positions
- Enable softkey functions
- Disable softkey functions

For example, a UNIT SWITCHING softkey alternate units of measure.

Five softkeys are located along the bottom of the display screen (see Figure 2-2). Some applications might have up to three pages of softkeys for a total of 15 possible functions. A MORE DOWN symbol **¥** displayed on the lower-right corner of the screen (to the far right of the softkey icons) indicates that more softkey selections are available. Press the DOWN navigation key to display additional softkey screens, and UP to display the previous softkey screen.

The **IND560 Technical Manual**, Appendix E, Soffkey Mapping explains in detail how the soffkeys can be edited in setup.

## Scale Function Keys

Scale function keys (see Figure 2-2) are:

◆ **1 The Second Proof of Se** 

gross zero reference point if pushbutton zero is enabled in configuration and the weight is within the zero range.

Tare Tare Tare Tare is the weight of an empty container. Tare is normally used to

determine the net weight of the contents of a container. Press the TARE scale function key when an empty container is on the scale. The terminal then displays a zero net weight. As the container is loaded, the terminal then displays the net weight of the contents. Pushbutton tare must be enabled to use this key in this manner. When the empty weight of the container is a known value, enter the tare weight using the numeric keys and then press the TARE scale function key. The terminal will display the net weight of the contents of the container. Keyboard tare must be enabled in order

Print Press the PRINT scale function key to initiate a demand print of ar assigned print template. A printer must be connected to a serial port and the terminal must be configured to match the serial port setting of the printer. Configuration is necessary to connect a template or report to the selected serial or Ethernet port, and to define the selected template or report.

to use this key in this manner.

## Alpha Keys

On some setup pages (see Figure 2-4), softkeys function as alpha keys that are used to enter alphabetic characters for setup parameters such as passwords.



Figure 2-4: Alpha Keys

The alpha keys are automatically displayed when the cursor is moved into a data entry box that supports alpha entry. The first set of softkeys shown is upper-case letters (showing in Figure 2-4). Three additional sets of softkeys (Figure 2-5) include lower-case letters and symbols. In each of these sets, a group of four to six characters is shown per softkey.



Figure 2-5: Additional Character Sets

To enter a character, move to the row of keys that shows the group of characters including the required character. If the set of keys shown does not include the required character, press the DOWN navigation key to view the next set. Press the DOWN navigation key and UP navigation key as required until the set of keys shows the required character. The presence of the MORE UP / MORE DOWN symbols to the right of the softkeys indicates that additional sets of characters are available. Once the correct row is showing, press the softkey under the group of characters that includes the required character.

At this point, the characters above the softkey will change to show one character per softkey (Figure 2-6).



Figure 2-6: One Letter Per Softkey

Now, press the softkey that corresponds to the required character. Also note that the MORE DOWN symbol is shown at the right of the softkeys. Press the DOWN navigation key to view the second row of characters. This group will include an ESCAPE softkey (Figure 2-7). If the wrong group of characters was selected, use this softkey to return to the character set selection screen.



Figure 2-7: ESC Character Showing

Repeat this process until all alpha characters have been entered. The CLEAR key can be used to delete unwanted characters in the entry box. The ESCAPE softkey Esc on the symbol group of softkeys (see Figure 2-5) exits the data entry process without accepting any of the new data typed. The data in the entry field will revert to the original data (that was in the entry box before the new entry was initiated).

Once desired alpha characters have been entered in appropriate fields on the screen, press the ENTER key to accept the entries.

### **Numeric Keys**

Use the terminal's 12-key numeric keypad (see Figure 2-2) to enter data and commands.

To use numeric keys, position the cursor in the field (see Navigation Keys) and press the numeric keys to enter the appropriate data. Press the DECIMAL key to enter decimal points where necessary.

The CLEAR key functions like a backspace key. Position the cursor at the end of data to be deleted and press the CLEAR key. Press the CLEAR key once for each character to be deleted. When first entering a data entry box, the previous entry will be in focus. Pressing CLEAR at this point will clear the entire previous entry.

# **Home Screen**

The Home screen displays when the terminal is idle (see Figure 2-8). The Home screen is the only screen that provides operator access to the programmable softkeys.



Figure 2-8: Default Weighing Operation Screen, System Message Showing

The Home Screen includes:

- System Line Displays system messages and application data
- Application Area Displays weight, units, and other application-specific weighing data
- Softkey Icons Displays the icons for the active softkey functions. The

appearance of a MORE DOWN symbol V or a MORE UP  $\Lambda$  symbol indicates that more softkey selections are available

# **Basic Functionality**

This section provides information about the IND560's basic functionality. Additional areas of functionality specific to application software available for the IND560 are addressed in the specific application manuals. Basic functions addressed in this section include:

Zero

MinWeigh

SmartTrac

Tare

Information Recall

Time and Date

Unit Switching

Target Comparison

Reports

Expand By 10

Comparators

Calibration Test

Print

ID Mode

### Zero

The Zero function is used to set or reset the initial zero reference point of the IND560. There are three types of zero setting modes:

- Automatic Zero Maintenance
- Power-Up
- Pushbutton

#### **Automatic Zero Maintenance**

Automatic Zero Maintenance (AZM) enables the IND560 to compensate for the build up of small amounts of weight and track itself back to the center of zero. Within the AZM operating range (programmable from 0.00 to 10.00 divisions), when the terminal is in a no motion condition, it makes small adjustments to the current zero reading to drive the weight reading toward the true center-of-zero. When the weight is outside of the programmed AZM range, this feature is not functional.

### Power-Up Zero

Power-Up Zero enables the IND560 terminal to capture a new zero reference point after power is applied. If there is motion during a power-up zero capture function, the terminal will continue to check for a no-motion condition until zero is captured.

Power-up zero can be disabled or enabled, and a range above and below calibrated zero can be configured. The range is programmable from 0% to 100% of capacity and can include a positive range and also a range below calibrated zero.

#### Pushbutton Zero

The pushbutton (semi-automatic) zero function can be accomplished by pressing the ZERO  $\rightarrow 0$   $\leftarrow$  scale function key, programming a discrete input, a PLC command or serial command, or by an application.

The range for all types of semi-automatic zero is selectable (0% to 100%) plus or minus from either the calibrated zero point (if power-up zero is disabled) or from the initial zero setting point (if power-up zero is enabled).

Remote initiation of the semi-automatic Zero command is possible via a discrete input, an ASCII 'Z' command sent serially (CPTZ and SICS), a command initiated by the PLC interface, or from an application.

### Tare

Tare is the weight of an empty container. A tare value subtracts from the gross weight measurement, providing the computation of the net weight (material without the container). The tare function can also be used to track the net amount of material being added to or removed from a vessel or container. In this second case, the weight of the material in the container is included with the tare weight of the container as tare. The display then reflects the net amount being added to or removed from the vessel.

Tare types and associated operations available on the IND560 include:

- Pushbutton Tare
- Keyboard Tare (Preset Tare)
- Net Sign Correction
- Auto Tare

- Tare Clear
  - Manual Clear
  - Auto Clear

#### **Pushbutton Tare**

Pushbutton tare can be configured in setup as enabled or disabled. When disabled, the TARE scale function key  $\rightarrow$  **T**  $\leftarrow$  cannot be used to obtain a tare.

If enabled, pressing the pushbutton TARE scale function key  $\rightarrow \mathbf{T} \leftarrow$  initiates a semi-automatic tare. The IND560 will attempt to perform a tare process. If successful, the display changes to a zero net weight indication and the previous weight on the scale is stored as the tare value. The net mode will be indicated on the display.

Several conditions could inhibit the pushbutton tare function:

**Motion**—Pushbutton tare cannot be taken when the scale is in motion. If motion is detected when a pushbutton tare command is received, the IND560 will wait up to three seconds for a no-motion condition. If a stable (no motion) weight condition occurs before the three seconds expire, the pushbutton tare command is executed.

If there is still motion at the end of three seconds, the command is aborted and a "Tare Failure—In Motion" error displays.

**Pushbutton Tare Disabled**—If pushbutton tare is configured as disabled, the TARE scale function key will not initiate a semi-automatic tare.

**Negative Gross Weight**—Any pushbutton tare attempted when the gross weight is at or below zero is ignored and a "Tare Failed—Too Small" error displays. Ensure that the gross weight is above zero.

### **Keyboard Tare**

A keyboard (preset) tare is a numeric tare that is entered manually through the numeric keypad, received serially from a peripheral, or retrieved from the Tare Table memory. The preset tare value cannot exceed the capacity of the scale. Data entered is interpreted to have the same units as the current displayed value. Motion does not impact the entry of preset tare values.

Keyboard tare can be configured in setup as enabled or disabled. When disabled, the numeric keypad and the TARE scale function key  $\rightarrow \mathbf{T} \leftarrow$  cannot be used to obtain a tare.

To manually enter a preset tare value, use the numeric keypad to enter the tare value (the data entered will display above the softkey with a Data: label) and press the TARE scale function  $key \rightarrow T \leftarrow$ .

If configured in setup, remote equipment can enter a preset tare value using a serial command or PLC command (refer to the IND560 Technical Manual, Chapter 3.0, Configuration, the Communication section, Serial and PLC setup, for further information).

If the preset tare is successful, the display changes to a net weight indication, and the entered preset tare value is stored as the tare value in the Tare Table.

Several conditions could inhibit the preset tare function:

**Keyboard Tare Disabled**—If keyboard tare is configured in setup as disabled, the numeric keypad and the TARE scale function key  $\rightarrow$   $\blacksquare$   $\leftarrow$  cannot be used to obtain a tare.

**Over-Capacity or Under-Zero Conditions**—Preset tare is not allowed when the weight display indicates over capacity or under zero conditions. Any preset tare attempted when the scale is over capacity is ignored and a "Tare Failed—Over Cap" error displays. Any preset tare attempted when the weight display indicates an under zero condition is ignored and a "Tare Failed—Too Small" error displays.

Preset tare can be entered in free format. If the entered value does not match the displayed weight decimal point location or display interval, the entered tare value is rounded to the nearest display interval and the decimal point adjusted to match the gross weight. The rounding method is that 0.5 or more of a display interval (d) is increased to the next display interval and 0.49 or less of a display interval is decreased to the next lower display interval.

When entering a preset tare value less than 1.0, the operator can enter the data without the leading zero (left of the decimal point), but all subsequent display, storage, or printing of this value will include the leading zero. For example, a preset tare entry of .05 will display as 0.05.

If a preset tare has already been established and another preset tare is entered, the second preset tare replaces the previous value (it does not add to the previous value). The replacement tare can be larger or smaller than the original tare value.

### **Tare Table**

The IND560 terminal contains a tare table with 25 records for storing tare weights that can be recalled by the operator, instead of manually entering them for each transaction. This is especially useful when certain tare values are used repeatedly.

A 20 character description can be included with each record. This can be used to help distinguish one tare record from another. Each tare record in the tare table also contains a totalization field. When totalization is enabled for the tare table, each time a transaction is completed using a specific tare ID, the selected weight value (gross or net weight) is added to the total and the corresponding counter will be incremented by one.

A tare memory can be recalled either by picking from a list of all available records or — if the ID for the tare value is known — "quick" accessed (refer to the Quick Access section, below). A printed report of the records in the Tare Table is also available. Additional details about the tare table are explained in the IND560 Technical Manual, Appendix C, Table and Log File Structure.

### **Net Sign Correction**

Net sign correction enables the terminal to be used for both shipping (inbound empty) and receiving (inbound loaded) operations. Net sign correction can be disabled or enabled. Refer to the IND560 Technical Manual, Chapter 3.0, Configuration, the Scale section, for information about disabling and enabling net sign correction.

If net sign correction is disabled in setup, any stored weight value in the tare register is assumed to be a tare regardless of the gross weight present on the scale at the time of the final transaction. Net values can be negative.

If net sign correction is enabled, the terminal will switch the gross weight and tare weight fields when necessary, so that the larger weight is the gross weight, the smaller weight is the tare weight, and the difference is always a positive net value. Net sign correction affects the display, stored data, weight recall and printed data.

Net sign correction will operate with pushbutton tare, preset tare, or tare memories. An example of weight values with and without net sign correction is shown in Table 2-2. In this example, the tare register value is 53 kg and the live weight on the scale is 16 kg.

	Net Sign Correction	
Printed and Displayed	Disabled	Enabled
Gross	16 kg	53 kg
Tare	53 kg	16 kg
Net	−37 ka	37 ka

Table 2-2: Weight Values With and Without Net Sign Correction

When net sign correction is enabled, the tare weight field in the recall display will be labeled with the letter "M" to indicate "Memory" instead of "T" or "PT".

#### **Auto Tare**

The IND560 can be configured so that tare is automatically taken (auto tare) after the weight on the scale exceeds a programmed tare threshold weight. Auto tare can be configured in setup as enabled or disabled. When auto tare is enabled, the display changes to a zero net weight indication after the weight exceeds the threshold value. The previous weight on the scale is stored in the Alibi Table as the tare value. Auto tare operations involve:

**Tare Threshold Weight**—When weight on the scale platform exceeds the tare threshold value, the terminal automatically tares.

**Reset Threshold Weight**—The reset threshold weight must be less than the tare threshold weight. When the weight on the scale platform falls below the reset threshold value, such as when a load has been removed, the terminal automatically resets the auto tare trigger.

**Motion Check**—A motion check is provided to control the re-arming of the auto tare function. If disabled, the auto tare trigger will be reset as soon as the weight falls below the reset value. If enabled, the weight must settle to no-motion below the reset threshold before the next auto tare can be initiated.

Several conditions could inhibit the auto tare function:

**Motion**—Auto tare cannot be taken when the scale is in motion. If motion is detected after the weight on the scale exceeds a preset tare threshold weight, the IND560 will wait for a no-motion condition. If a stable (no motion) weight condition occurs within three seconds, the auto tare command is executed.

**Auto Tare Disabled**—Auto tare can be configured in setup as enabled or disabled.

### **Clearing Tare**

Tare values can be cleared manually or automatically.

#### Manual Clear

Manually clear tare values by pressing the CLEAR key **C** on the numeric keypad when the IND560 is in the net mode and has completed the weighing operation. Motion on the scale will not impact a manual clear.

If configured in setup, pressing the ZERO scale function key  $\rightarrow 0 \leftarrow$  will first clear the tare, then issue a zero command (refer to the IND560 Technical Manual, Chapter 3.0, Configuration, the Scale section, Auto Clear).

#### **Auto Clear**

The IND560 can be configured to clear tare automatically when the weight returns to a value below a programmable threshold, or when a print command is issued. Once the tare is cleared, the display returns to the gross weighing mode.

Auto clear is disabled or enabled in setup. If auto clear is enabled the following parameters, configured in setup, affect the auto clear operation:

**Clear Threshold Weight**—The clear threshold weight is the gross weight value below which the IND560 will automatically clear a tare after settling to a value above this threshold value.

**Motion Check**—A motion check is provided to control the automatic clearing of tare. If the motion check is disabled, the tare value is cleared as soon as the weight drops below the threshold weight (auto clear threshold), regardless of the motion status.

If the motion check is enabled, after meeting the requirements for weight value above and then below the threshold weight (auto clear threshold), the IND560 waits for a no-motion condition before automatically clearing the tare.

Clear After Print—If enabled, tare is automatically cleared and the scale returned to the gross mode after data has been transmitted by pressing the PRINT scale function key , or from a remote source.

Refer to the IND560 Technical Manual, Chapter 3.0, Configuration, the Scale section, Auto Clear for further information about configuring auto clear.

# **Unit Switching**

In order to support locations and applications that utilize multiple measurement units, the IND560 supports unit switching. The UNIT SWITCHING softkey enables switching between primary units (the main unit of measure) and alternate units (secondary or third units).

When the UNIT SWITCHING soffkey is pressed, the display changes from the primary unit to the secondary unit. When this soffkey is pressed again, the display switches to the third unit (if one has been programmed) or returns to the primary unit. Each subsequent time the UNIT SWITCHING soffkey is pressed the IND560 continues to switch the unit through the same sequence.

When units are switched, the units value changes to the correspondingly selected units, and the conversion of the display value occurs. The display division changes to an equivalent weight value in the switched unit (for example, from 0.02 lb to 0.01 kg) and the decimal location switches to accommodate the conversion.

# **Expand By 10**

The EXPAND BY 10 softkey  $\mathbf{x}\mathbf{10}$  is used to increase the selected weight display resolution by one additional digit. For example, a weight display of 40.96 could increase by one additional digit to display as 40.958. The Expand By Ten mode is indicated on the display by x10, which displays below the weight display. When the EXPAND BY TEN softkey  $\mathbf{x}\mathbf{10}$  is pressed again, the display reverts to the normal display of weight.

If programmed as approved with the metrology switch (SW1-1) ON, the Expand By Ten mode is displayed for five seconds then automatically returns to normal

resolution. Printing is disabled when the weight is expanded and the terminal is programmed as approved.

### **Print**

The print function (demand print) can be initiated by pressing the PRINT function key  $\Box$ , or by automatic print. Demand printing of data may also be initiated as part of a particular sequence of operation or special application software.

#### Print Interlock

Print Interlock is designed to enforce a single print output per transaction. Print Interlock can be disabled or enabled. If it is enabled, the print command is ignored until the measured gross weight exceeds the print interlock threshold. After the first print command is executed, subsequent print commands are ignored until the gross weight indication falls below the print interlock reset threshold. If a print command is blocked by print Interlock, a synchronous "2nd Print Prohibited" error is generated and displayed.

#### **Automatic Print**

Automatic initiation of a demand print occurs after the gross weight exceeds the minimum threshold and there is no motion on the scale. After initiation, the gross weight must return below the reset threshold before a subsequent automatic print can occur.

Automatic print may be disabled or enabled. Automatic print can be triggered and reset by weight exceeding thresholds or by weight deviation from a previously stable reading.

# MinWeigh

Certain industries such as pharmaceutical and food require a guarantee that the weighing equipment selected for a particular measurement is adequate for the task. One way to ensure that appropriate weighing equipment is selected is by the creation and use of a minimum weighment value (MinWeigh), below which a particular piece of weighing equipment cannot be used.

When the MinWeigh function is enabled, the MINWEIGH softkey  $\frac{\text{Min-Weigh}}{\text{Weigh}}$  can be pressed to initiate the MinWeigh function, which compares the current net weight with the programmed MinWeigh value. If the net weight is greater than or equal to MinWeigh, all equipment functions behave normally. If the absolute value of the net weight is less than MinWeigh, the weight display includes a flashing MinWeigh symbol  $\mathbf{3}$  to the left of the weight. If the user attempts to record the weight while in this condition, the printout will include an asterisk (\*).

For specific step-by-step instructions on how to set up MinWeigh, refer to the IND560 Technical Manual, Chapter 3.0, Configuration, Scale, MinWeigh.

### **Information Recall**

Press the INFORMATION RECALL soffkey  $\mathfrak{D}$  to access the Recall screen where the following soffkeys are available:

Weight Recall

Displays the Gross, Tare, and Net active weight readings for the scale.

System Information Displays system information, including the model and serial number. Terminal ID #1. Terminal ID #2. Terminal

serial number, Terminal ID #1, Terminal ID #2, Terminal ID #3, and software and hardware information. This ID information is entered in the Setup mode (Refer to the IND560 Technical Manual, Chapter 3.0, Configuration, Terminal, Device, for more information about entering

Terminal ID information).

Metrology Recall

Displays the terminal metrology control number (MCN), whether the terminal is programmed as approved or not,

and the last calibration time and date. On the highprecision IDNet version, the Ident Code (calibration

tracking) is also displayed.

Total Recall Displays the sub-total and grand-total transaction count

and total weight for the terminal. Press the CLEAR SUBTOTAL softkey to clear the sub-total amounts. Press the CLEAR softkey to clear both the grand-total and sub-total amounts. Press the PRINT softkey to print a report of the totals. Note that if either Clear Total or Clear Subtotal After Print is enabled in setup these values

will clear after printing.

Table clear and print functions are accessible only to users

with Supervisor level log-in and above.

# **Target Comparison**

Target comparison is used to compare either the gross or net weight on the scale to a predetermined target value. This feature can be useful in both automatic and manual processes. As an example, an automatic filling system using target comparison could provide a Start signal to the IND560 and the IND560 could control the feeder system to fill a container to a desired target.

An example of a manual process could be a checkweighing station where an operator is checking net weight of packages. The IND560 can use its target comparison feature to provide a bright **Over - OK - Under** indication to help the operator determine if the weight of each package is acceptable or not compared to an ideal weight.

Target (setpoint) comparison is most often used in two types of applications:

- Material transfer applications—Requires that a control device deactivate when a target value is achieved
- Over/Under applications—Classify a load placed on the scale platform as above or below the target value or within the target tolerance range

The IND560 target comparison rate (for analog load cell scales) is 50 comparisons per second. The comparison rate for high precision IDNet bases is dependent upon the module in the base.

Refer to the IND560 Technical Manual, Chapter 3.0, Configuration, the Application section, Memory, Target Table and Operation, Target for further information about configuring parameters for target comparison operations.

### **Material Transfer Applications**

If the target comparison of the IND560 will be used to control the flow of material, the application can be classified as a Material Transfer application. These types of applications are usually automated but can also be manual. A single or two-speed feeding system is used to either add weight to or remove weight from the scale. The terminal monitors the change in weight and compares it to a previously entered target and other control parameters.

The following definitions explain some terms used in Material Transfer applications:

Abort After a target comparison process has been paused, it can be totally

stopped by pressing the Abort softkey winder the Target Control softkey wor by triggering a Target Pause/Abort discrete input. If

abort is selected, the target comparison process is aborted.

Coincidence Outputs A coincidence output is always active and does not require a start or stop signal. If the weight on the scale is below the target minus the spill value, the outputs are "on". If the weight is above the target minus the spill value, the outputs are "off". This type of output typically requires external logic to provide the required control for

feeding systems.

Concurrent Outputs This describes the operation of the feed output in a 2-speed feeding system. If the feeder type is programmed as concurrent, the feed output will turn on when the fast feed output turns on and continue to operate until the weight reaches the target minus the spill value. Both the fast feed output and the feed output are active at the beginning of a target comparison. It is the opposite of independent output to

outputs.

Fast Feed Output This refers to the physical output connection that is used for the

faster feed in a 2-speed feeding system. This output is not used in a

single speed feeding system.

**Feed Output** This refers to the physical output connection that is used for the

slower feed in a 2-speed feeding system or the only feed output in a

single speed feeding system.

**Fine Feed** The value entered for the amount of material that will be fed in the

slower rate of feed in a 2-speed feeding system. This value and the spill value are subtracted from the target to determine the point that

the fast feed output turns off.

Independent Outputs This describes the operation of the feed output in a 2-speed feeding system. If the feeder type is programmed as independent, the feed output does not turn on until the fast feed output turns off. Only one feeder speed is active at a time. It is the opposite of concurrent outputs.

**Latched Outputs** 

Latched outputs turn off at the target weight minus the spill value and remain off (regardless of additional weight changes) until a "start" signal is received. These types of outputs do not usually require external logic to perform standard weigh-in or weigh-out sequences.

Material Transfer Mode The target comparison mode that provides control for delivering a measured amount of material from one container or vessel to another. The transfer can apply to material entering or leaving a container or vessel. It includes the traditional terms such as weighin, weigh-out, filling, and dosing.

**Pause** 

A pause function is provided in target comparison control in case a target comparison must be temporarily paused. This can be done by pressing the Pause softkey under the Target Control softkey or by triggering a discrete input programmed as Target Pause/Abort. When paused, power is removed from the Feed and Fast Feed (if used) discrete outputs. After a target comparison has been paused, the process can either be resumed or aborted.

Resume

After a target comparison process has been paused, it may be resumed by pressing the Resume softkey or by triggering a discrete input programmed as Target Start/Resume. When a target comparison is resumed, it continues to use the original target values.

Spill

The amount of material that will be added (on a weigh-in) or removed (on a weigh-out) from the scale after the final feed is turned off. In a weigh-in process, this is the material in suspension that will still fall onto the scale when the feed is turned off. This value is subtracted from the target value to determine when the feed output turns off.

Start

When using latched targets, the default condition is with the latch set or in the "off" condition. To turn any outputs "on", a start signal is required. This could be the Start softkey  $\diamondsuit$ , a discrete input programmed as Target Start/Resume, or via the Target Control softkey  $\checkmark$ .

Target

The target is the weight value that is the end goal of the material transfer process. If a container should be filled with 10 kg of material, the target value is 10 kg.

**Tolerance** 

The weight range above and below the target value that will be acceptable as an "in tolerance" target comparison. The tolerance can either be entered as a weight deviation from the target or a percentage deviation from the target depending upon setup.

### **Target Control**

Two different levels of target control are provided by the terminal for the Material Transfer mode. Latching outputs must be enabled to utilize either type of automated control. For simple applications, only the START softkey  $\diamondsuit$  is needed

to begin the target comparison process. No other control is provided. The comparison runs to completion then the latch sets the outputs FALSE until the START softkey (1) is pressed the next time.

For those applications where more control is needed for an occasional pause or to abort a comparison process, the TARGET CONTROL softkey is used. Pressing the TARGET CONTROL softkey provides a dedicated display for the target comparison with the comparison status and appropriate softkeys shown. Possible status modes are "Ready", "Running" or "Paused". The appropriate control softkeys include START  $\diamondsuit$ , PAUSE  $\bigodot$  and STOP  $\bigodot$ .

An example of each target control display is shown in Figure 2-9, Figure 2-10 and Figure 2-11.



Figure 2-9: Example of Ready State in Target Control



Figure 2-10: Example of Running State in Target Control



Figure 2-11: Example of Paused State in Target Control

## **Over/Under Applications**

If the target comparison of the IND560 will be used to checkweigh the weight of a product, the application can be classified as an Over/Under application. These

types of applications are usually manual processes but can also be automated. The SmartTrac display indicates the classification of the weight placed on the scale and discrete I/O can be used to trigger external lights or other controls. The terminal compares the current weight to a previously entered target with tolerance values or to zone limits and indicates the results. The following definitions will explain some terms used in Over/Under applications. The following definitions apply to over/under applications:

Over Limit If a tolerance mode of "Weight value" is selected in setup, the IND560

does not require the entry of a target value. In this mode, only the upper and lower limits for the OK zone are entered. When programmed for this mode, the over limit value is the maximum weight that will be classified as OK. As a weight shows that this value will be algorified as OV.

as OK. Any weight above than this value will be classified as Over.

Over/Under Mode

The target comparison mode that provides three zone classifications for weight placed on the scale. The classification can be Under if the weight is below the target minus the — tolerance, OK if within the tolerance range or Over if the weight is above the target plus the + tolerance.

Target The target is the ideal weight value for the product being tested. If a

container should weigh exactly 10 kg, the target value is 10 kg.

**Tolerance** The weight range above and below the target value that will be

acceptable as "OK" in the target comparison. The tolerance can either be entered as a weight deviation from the target, a percentage deviation from the target or as absolute weight (zone edges) depending upon

setup.

**Under Limit** If a tolerance mode of "Weight value" is selected in setup, the IND560

does not require the entry of a target value. In this mode, only the upper and lower limits for the OK zone are entered. When programmed for this mode, the under limit value is the minimum weight that will be classified as OK. Any weight below than this value will be classified as Under.

**Zones** The IND560 provides 3 different classifications or "zones" in the

Over/Under mode. The zones are Under, OK and Over.

## **Target Comparison Parameter Entry**

To enter target comparison parameters, either edit the active records directly or load them with data from a record in the Target Table.

### Direct Editing of Active Records

To edit an active record directly:

- Press the TARGET soffkey (Refer to the IND560 Technical Manual, Chapter 3.0, Configuration, the Terminal section, Soffkeys, for information about how to setup soffkey display.) The Active Values screen displays.
- Use the UP and DOWN navigation keys to scroll through the fields available for editing.
- 3. Press the ENTER key to select a field to edit.
- 4. Depending whether the mode is material transfer or over/under, and the type of tolerance selected, the active target record will show different fields to edit. Use the navigation and numeric keys to enter values for all of the fields as needed.

Material Transfer,	Over/Under		
Either Mode	Weight Deviation or % of Target	Weight Value	
Target	Target	Over Limit	
Spill	+ Tolerance	Under Limit	
Fine Feed	- Tolerance		
+ Tolerance			
- Tolerance			

- 5. Use the alpha keys to enter a description.
- 6. Press the OK softkey  $\overset{\text{OK}}{\smile}$  to accept the edits to the active record.
- 7. Press the ESCAPE softkey Esc to return to the weighing operation screen without saving the active record edits.

### Loading Records from the Target Table

The Target Memory softkey �� can be used in two ways to load records from the Target Table: Quick Access and List Selection.

#### **Quick Access to Records**

Use the Quick Recall mode when the ID of the Target Table record to be loaded is known. Use the numeric keypad to enter the ID and then press the Target Memory softkey to load the record. If the record is available, the data is loaded. If the record is not found, an "ID not found" error displays.

#### **List Selection**

Use the List Selection mode when the ID of the Target Table record is unknown. To use the List Selection mode:

- 1. Press the Target Memory softkey without any preceding data entry. The Target Search screen displays.
- 2. Enter any search restrictions required or leave selections as they are to retrieve all records.
- 3. Press the SEARCH softkey to view the selected records in the table.
- Use the UP and DOWN navigation keys to scroll through the list until the desired record is highlighted.
- 5. Press the OK softkey OK to load the selected record from the list.
- 6. Press the ESCAPE softkey **Esc** to return to the weighing operation screen without loading the record.

# **Comparators**

Comparators are simple targets, five of which can be configured in setup. They are controlled either by coincidence or by comparison with a range. When assigned to the home screen, the Comparator softkey  $^{\rightarrow}|_{\leftarrow}$  permits direct access to the Comparators. This screen displays each Comparator's ID, Description, Limit, Unit,

High Limit (if applicable) and Active operator. Only the limit value/s can be edited. To edit parameters other than limits, the Comparator configuration screen must be accessed in setup.

To access a comparator's limit editing page directly from the home screen, press the ID number of the Comparator, then the Comparator softkey. If the ID number is not known, press the Comparator softkey  $| \leftarrow \rangle$ , use the UP/DOWN keys to select the desired Comparator from the list, and press the Edit softkey  $\nearrow$ .

For Range comparators, the value for the High Limit must always be greater than the Limit value.

When the Active value is <, <=, =, >= or >, the selected source is compared to a target weight. When the Active value is within  $(>\_\_<)$  or outside  $(\_<>\_)$  a range, the selected source is compared to a range defined by the Limit and High Limit values.

## **Using Comparators**

To use a Comparator, it must be assigned to a discrete output.

#### **Target Value Comparators**

In this case, the output will be triggered depending on the Active setting. For example, if the Active operator is <= (less than or equal to) and the Limit is 1000 kg, the output will turn off when the measured value reaches 1000 kg.

#### Range Comparators

In the case of a Range mode Comparator, the Limit value sets the lower of the two rates that define the range, within or outside (depending on the operator) which the output is active. For example, if the Active operator is Within (>\_ <\), the Limit is 3.0 kg/sec and the High Limit is 8 kg/sec, the output will be active provided the rate remains between 3 and 8 kg/sec. If the rate falls below 3 or exceeds 8 kg/sec, the output will turn off.

- Note that the Rate value configured in setup at Scale > Rate permits weight and time units to be defined, together with the period between measurements and the number of measurements to average to generate the output value.
- If the weight information in the terminal becomes invalid, the Rate display will show 0.000.

A Range Comparator can also use displayed or gross weight as its source. For example, if displayed weight (possibly a net value, allowing for the weight of a hopper) is the source, the Active operator is Outside, and the Limit and High Limit are 1000 kg and 1500 kg respectively, the output will remain active as long as the source value is below 1000 kg. In this case a large enough value for the High Limit should be set to ensure that, once the Limit is reached and the output turned off, there is not sufficient spill to reach the High Limit and reactivate the output.

# **ID Mode**

ID Mode is a convenient and simple way of ensuring that a series of a operations is carried out the same way each time. Each step can be accompanied by an onscreen prompt that instructs the operator to perform an action, or by a message indicating that the terminal is carrying out a function. These steps may include data entry (using the numeric keypad, alphanumeric keys, or some other input such as a barcode scanner) and actions (such as placing a package on the scale, taking a tare, or printing a ticket for the transaction). When a step is completed, pressing the ENTER key moves to the next one.

As many as 20 steps may be programmed, and the sequence can be triggered in one of two ways:

- Manually, using the ID softkey ID
- Automatically, by threshold and reset weight readings from the scale

If the sequence is triggered **manually**, it may be programmed to loop, repeating all steps until either the BACK softkey sis pressed, or an ESC softkey **Esc** is pressed while an alphanumeric entry field is selected.

When ID mode is set to function **automatically**, placing on the scale a weight that exceeds a pre-configured threshold value initiates the sequence. When all the steps have been performed and the weight is removed, the reading from the scale falls below a reset value. At this point the terminal is ready to begin the next ID sequence.

For details on ID mode configuration, refer to Chapter 3.0, Configuration, of the IND560 Technical Manual.

# SmartTrac<sup>™</sup>

SmartTrac is a graphical display visualization of either the gross or net weight as selected in setup. SmartTrac on the IND560 uses a bar graph visualization type for Material Transfer mode and a three-zone graphic for Over/Under mode.

### **Material Transfer Mode**

The operator adds material until the measured value is within an acceptable tolerance limit. Normally an operator will add material quickly when the container is not nearly full and more slowly as the target value approaches.

The SmartTrac display may be configured in setup as Small, Medium or Large. Each size provides different target and weight information on the display. Figure 2-12 shows the small size, Figure 2-13 shows the medium size, and Figure 2-14 shows the large size.



Figure 2-12: Material Transfer SmartTrac, Small



Figure 2-13: Material Transfer SmartTrac, Medium



Figure 2-14: Material Transfer SmartTrac, Large

While the bar graph display appears to be one continuous bar graph, it can actually be broken into four separate sections or ranges. Depending upon the target and tolerance values used, there could be one, two, or three speeds at which these graphical sections are filled in. Figure 2-15 illustrates the ranges.



Figure 2-15: SmartTrac Bar Graph Display Ranges

#### **Under Tolerance**

The Under Tolerance range is labeled "A" in Figure 2-15. This range represents the amount of material from 10% of the target value to the target minus the negative

tolerance value. The bar graph begins to fill the "A" range when more than 10% of the target has been added. Until the 10% point is reached, no fill is shown.

#### Acceptable Under Tolerance

Region B in Figure 2-15 represents the zone of acceptable tolerance below the target value.

### On Target

When the measured value exactly equals the target value an unfilled triangle indication displays (Figure 2-16).



Figure 2-16: On-Target Triangle

### Acceptable Over Tolerance

Region C in Figure 2-15 represents the zone of acceptable tolerance above the target value.

#### Over Tolerance

Region D in Figure 2-15 represents the zone of unacceptable tolerance above the target value. In Region D, the fill rate reverts to the same rate as used in Region A. If the measured value is large enough that the number of dot columns required for display exceeds the number available, the display saturates. Further increases in the measured value do not affect the graphical display.

## Over/Under Mode

There are three sizes of Over/Under SmartTrac selectable in setup. Each size provides different target and weight information on the display. Figure 2-17 shows the small size, Figure 2-18 shows the medium size, and Figure 2-19 shows the large size. Note that Figure 2-17 shows a composite display with under, OK and over graphics displayed simultaneously.



Figure 2-17: Over/Under Display, Small



Figure 2-18: Over/Under Display, Medium



Figure 2-19: Over/Under Display, Large

### Less than 10% of Target

Until the weight on the scale reaches 10% of the target value, the Under symbol is shown as a dashed line symbol or and the discrete outputs are disabled. The Under zone symbol becomes solid and the discrete outputs become active when more than 10% of the target has been added.

#### **Under Zone**

The Under zone is shown in Figure 2-17 as the symbol to the left and also in Figure 2-18. This zone classification is shown when the weight on the scale is greater than 10% of the target but less than the target value minus the -tolerance value. If a discrete output has been assigned to the Under Zone, that output will be "on" when the weight is in this zone.

#### **OK Zone**

When the weight on the scale is between the target minus the -tolerance and the target plus the +tolerance, the OK symbol is shown. This symbol is the same symbol for all sizes of SmartTrac and shown in Figure 2-17 as the center symbol. If a discrete output has been assigned as Tolerance - OK, that output will be "on" when the weight is in this zone.

#### Over Zone

The Over zone is shown in Figure 2-17 as the symbol to the right and also in Figure 2-19. This zone classification is shown when the weight on the scale is greater than the target value plus the +tolerance value. If a discrete output has been assigned to the Over Zone, that output will be "on" when the weight is in this zone.

# **Time and Date**

Time and date are used for reporting, error and transaction log timestamps, and triggering service events. The Time & Date softkey enables access to the Set Time & Date screen where the user can set the time and date, including the hours, minutes, day, month, and year. When the time is set, seconds are set to 0.

Although the format for the time and date can be selected according to local preferences, the use of a timestamp in log files is not selectable. Timestamp formats are always fixed as:

Date: YYYY/MM/DD (for example, July 23, 2005 becomes the fixed format date 2005/07/23)

Time: HH:MM:SS stored in 24 hour format (for example, 10:01:22 PM becomes the fixed format time 22:01:22)

# **Reports**

Reports may be generated, viewed, and printed from database tables including:

- Alibi Memory (view only)
- Tare Table
- Target Table

The REPORTS soffkey must display on the operational screens to generate table reports. Otherwise, table reports can only be generated from within setup.

#### To generate a report:

1. Press the REPORTS softkey . The Reports screen displays (see Figure 2-20).

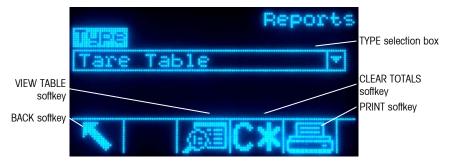


Figure 2-20: Reports Screen

- 2. Use the UP and DOWN navigation keys to select the desired type of database table report in the selection box.
- 3. The CLEAR TOTALS softkey **C**\* displays when the Tare Table is selected that has totals enabled in setup. If Clear after Print is enabled in setup for the selected table, the CLEAR TOTALS softkey **C**\* does not display. Press the CLEAR TOTALS softkey **C**\* to clear the totals in the selected table. A warning displays that requires verification that the user wants to clear the table totals.

- 4. Press the PRINT softkey on this screen to print the entire selected report.
- 5. Press the EXIT softkey \( \sqrt{} \) to return to the home screen.
- 6. Press the VIEW TABLE softkey per to select a sub-set of records from the table. The Search Screen for the selected report type displays (see Figure 2-21).



Figure 2-21: Search Screen (Tare Table)

- 7. Press the SEARCH softkey to view all data in the table. Only fields enabled in setup display in tables.
- 8. To limit the data
  - A. Use the Search Field selection box to select a desired search field (for example, search fields for the Tare table include Description, ID, n, Tare, and Total).
  - B. Use the Comparison selection box to select how the data will be limited. Available options are: Less than (<), less than or equal to (<=), equal to (=), greater than or equal to (<>), and not equal to (<>).
  - C. Use the numeric keypad to enter the limiting factor in the text box (the \* character is the "wild-card" character and returns all results).
  - D. Press the SEARCH softkey to view the limited data in the table. Search result records are always listed in order by ID (lowest to highest ID numbers). Figure 2-22 is an example of search results for a Tare Table, with three views showing all available columns of data.



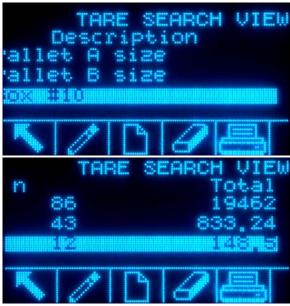


Figure 2-22: Tare Table Search Results

# **Calibration Test**

The IND560 terminal provides a programmable Calibration Test sequence that can contain up to 25 individual steps. The Calibration Test is designed to lead the tester through a set of predetermined steps and compare the terminal calibration with known test weights.

The test is accessed by pressing the CALIBRATION TEST softkey  $\nabla \downarrow$  on the home page. A screen displays where the name of the tester can be recorded and the serial number and capacity of each of the test weights used can be entered. This provides a traceable record for the calibration test.

The calibration test is started by pressing the START softkey . A display is shown that provides the active scale weight, the target and tolerance weight values, and two lines of instructions (as to where to place the weights). When the tester completes these instructions, he or she presses the OK softkey on the terminal compares the actual weight on the scale to the programmed target weight for this step. If the comparison passes, the test continues to the next step. If it fails, a message displays that indicates a failure. After acknowledging the error, the tester can abort the test, retest this step, or skip this step knowing that it failed.

At the end of the complete test, a print can be initiated that prints all the data of the calibration test. A full description of the calibration test can be found in Chapter 3.0, Configuration, of the IND560 Technical Manual.

# **Alibi Memory Direct Access**

The Alibi Memory stores transaction data that can be retrieved in order to verify transaction information.

The information stored in the Alibi Memory includes:

- Transaction counter value
- Date and time of transaction
- Gross, net, and tare weights including units of measure

#### To view the Alibi Memory:

- 1. Press the Alibi softkey **Alibi** if programmed as one of the home position softkeys or press the REPORTS softkey if programmed as one of the home position softkeys then select Alibi Memory from the selection box.
- 2. Press the VIEW TABLE softkey 👰 The Alibi Search View screen displays.
- Use the selection boxes and data entry fields to enter specific search information to limit the search, or do not enter any search limits to view all Alibi Memory Table information.

Press the START SEARCH soffkey . The Alibi Search View screen displays the search results. Records are ordered by date and time with the most recent record shown last.

# **Table Searches**

Searching a table can be accessed by various methods including the TARE MEMORY softkey \$\frac{1}{2}\$, TARGET MEMORY softkey \$\frac{1}{2}\$, ALIBI softkey Alibi, REPORTS softkey \$\frac{1}{2}\$, and from the menu tree.

#### To search a table:

- Access the table to be viewed using the appropriate method. Refer to the IND560 Technical Manual, Appendix C, Table and Log File Structure for more information about how to access specific tables.
- 2. Press the VIEW TABLE softkey . The Search View screen displays.
- 3. Use the selection and data entry boxes to enter specific search information to limit the search, or enter \* (the "wild-card" character) to view all table information.
- 4. Press the START SEARCH soffkey . The Search View screen displays with the search results.

#### **Chapter 3.0**

# **Service and Maintenance**

This chapter covers

- Service
- Cleaning and Maintenance
- Upgrading Firmware
- Troubleshooting

# **Service**

The IND560 terminal is designed to be virtually error-free and reliable. If problems do occur, METTLER TOLEDO recommends that service be performed only by qualified, trained personnel. To assist in this repair, record as much information as possible about what has happened, including any error messages and physical responses of the terminal and/or scale.

Information on installing, programming, and servicing the IND560 terminal is available in the IND560 Terminal Installation Manual and Technical Manual. Only qualified personnel should perform installation, programming, and service. Please contact a local METTLER TOLEDO representative for assistance.

In general, once the IND560 is installed, programmed, and calibrated for a given application, no other routine service is required.





ONLY PERMIT QUALIFIED PERSONNEL TO SERVICE THE TERMINAL. EXERCISE CARE WHEN MAKING CHECKS, TESTS AND ADJUSTMENTS THAT MUST BE MADE WITH POWER ON. FAILING TO OBSERVE THESE PRECAUTIONS CAN RESULT IN BODILY HARM AND/OR PROPERTY DAMAGE.

# **Cleaning and Maintenance**

Clean the IND560 terminal's keypad and cover with a clean, soft cloth that has been dampened with a mild glass cleaner. Do not use any type of industrial solvent such as toluene or isopropanol (IPA) that could damage the terminal's finish. Do not spray cleaner directly on the terminal.

Regular maintenance inspections and calibration by a qualified service technician are recommended. The IND560 is a rugged stainless steel enclosed instrument; however, the font panel is a vinyl covering over sensitive electronic switches and a lighted display. Care should be taken to avoid any punctures to this surface or any vibrations or shocks to the instrument. Should the front panel become punctured, ensure that steps are taken to prevent dust and moisture from entering the enclosure until the terminal can be repaired.

# **Upgrading Firmware**

The InSite<sup>™</sup> configuration tool program is used to flash new terminal software through the COM1 serial port or Ethernet port. The software update and the InSite configuration tool program must be saved on a PC that will be connected to the terminal for software flashing. Refer to the IND560 Technical Manual, Chapter 4.0, Service and Maintenance, for detailed procedures for upgrading firmware.

# **Troubleshooting**

Troubleshooting activities for the IND560 include an AC power test.

## **AC Power Test**

If the display is blank or if intermittent problems are occurring, the condition of the AC power source should be checked by a qualified electrician. Use a multi-meter to check the AC input power. Input power must be within -15% to +10% of the standard 100-240 voltage range. Refer to the IND560 Technical Manual, Chapter 4.0, Service and Maintenance, Troubleshooting for detailed AC Power Test procedures.

If the AC power input is confirmed as acceptable, contact your local authorized METTLER TOLEDO service representative to have the IND560 terminal serviced.



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